



The Borders Partnership of Schools
**Barnby & North Cove and Glebeland
Primary Schools**

Academy Head: *Mrs Louise Scott*. Email: head@bordersprimary.org



Dear Families

FAQs regarding a Positive Covid Test Result

We all understand that this is a worrying time; every member of our schools and the Trust is work hard to ensure that every school is a safe place for everyone to be. We cannot eradicate the virus; we can only follow the guidance we are provided with by the health experts. We hope that this FAQ is helpful to answer some many of the understandable questions families have. Please also keep referring to our schools' website for updated documentation on our '**Covid Information**' page under the '**Important Information**' tab heading at:

<http://barnbynorthcove.ovw6.devwebsite.co.uk/page/?title=Covid+Information&pid=178>

What happens when you are notified that there is someone with a positive test result?

A phone call is made to the official organisations i.e. DfE helpline where the school relays the circumstances involved. We are then provided with guidance on the actions we need to take and a series of letters are sent to the school to be sent to parents. We will be advised whether the school requires a deep clean - in the recent circumstances this was not required due to the 72 hours timescale from Friday to Monday.

Upon receiving the advice we will notify parents as per our communications plan below:

The DfE Helpline is only open during office hours; however, we now have an out of hours helpline provided to us by Suffolk Local Authority.

How will we be communicated with?

You will receive a text asking you to come and collect your child/ren from school. This will then be followed by a letter that contains more detail; this will be sent via an email and sent to those directly affected. A further information letter will be sent to the entire school.

Why will we not be phoned individually?

In circumstances such as these is it important that the message is sent out at the same time. If we phoned everyone individually, this could take a long time and delay the swift action that is necessary.

Growing successful futures

Barnby & North Cove Primary School, The Street, Barnby, Beccles, Suffolk, NR34 7QB

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Can we be informed who the pupil/staff member is?

No; this is confidential information.

What happens about my child's education?

We will provide a remote learning package that can be accessed via Google Classroom. We recognise that this may be difficult for some to access so please let us know and we can provide a paper pack of resources.

Will extra measures be out into place to avoid a positive test happening again?

We find ourselves in the midst of a global pandemic and the virus is in our communities. We regularly update and evaluate our risk assessment (which can be found on our website along with additional guidance on the full opening of schools). Our daily cleaning practices are rigorous and thorough. Staff are offered PPE if they wish to use again guidance on this can be found on the gov.uk website.

Does the whole school need to close?

In these particular circumstances we did not need to close the school. If we are advised to do so, this will happen.

Do I need to take my other children out of the school?

Only if you are asked to do so. You may choose to do so and we understand. In these circumstances you will not be penalised for doing so. We do not agree that penalising non-attendance in the current climate is the right thing to do.

What happens if we receive the results outside of school hours?

As per our letter that was sent out this week, we have set up an Out of Hours phone line for Covid reporting. This must only be used for this purpose (the letter can be found on our website).

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